



SALEM PUP PLAYHOUSE GUIDELINES AND AGREEMENT

- **Please do not approach our fences or reach over our inside gates. Not all dogs in our care are comfortable with strangers.**
- **Pick ups and drop offs must be brief so we can remain attentive to dogs in our care, as well as dogs being introduced to the pack.**
- **If you arrive and someone else is in the building, please wait until they have exited to enter.**
- **You are responsible to provide your dog's meals. We get it, travel plans can change and things can happen. In the event we need to provide a meal, we will do so at a fee of \$5.00 per meal.**
- **Please be courteous of our hours. Although the facility is always supervised, we need to allow for personal time, meals and downtime for our boarding pets.**
- **Phone calls and messages received after our business hours will be returned as soon as we are able the following business day.**
- **Puppies must be over 16 weeks and on a vaccination program. Puppies or shelter dogs must have been in the home for at least two weeks prior to attending daycare and be fully house trained.**
- **All dogs over the age of 12 months should be spayed or neutered. For safety reasons female dogs who are beginning a heat cycle will not be permitted to attend daycare for 7-21 days.**
- **All dogs require up to date vaccinations for rabies, DHLPP, and Bordetella. Proof of vaccination is required.**
- **All dogs must be leashed when entering or exiting building to prevent escape or an unexpected situation arising.**
- **Dogs that are currently ill or injured are not permitted at daycare or accepted for boarding.**
- **Dogs who have recovered from a communicable illness within the past 30 days must provide veterinary clearance to return to daycare. Owners certify by signing this application that their dog is in good health.**
- **If your dog incurs veterinary bills during their stay at daycare, the legal owner of the animal must pay those bills at the time of pick up. Salem Pup Playhouse reserves the right to seek veterinary care for your dog as it's discretion.**

- All dogs must be non-aggressive and not food or toy possessive. Owners certify by signing this application that their dog has no history of threatening or harming any person or animal.
- We reserve the right to refuse any dog for any reason at any time.

HOURS

Monday to Friday 7AM to 6PM

Sat to Sun 9AM to 5PM

Pick-ups for daycare must be completed by 6:00 PM weekdays and 5PM Weekends.

Late fees for late pick-ups do apply at a rate of \$15.00 for every 15 minutes past closing. No exceptions.

All Pups must be dropped off by 12PM for boarding.

Boarding Pups picked up past 11AM will be charged a full day daycare fee.

WAIVER AND AGREEMENT

1. ***I fully understand and acknowledge the Salem Pup Playhouse Guidelines and will adhere to the policies and procedures that have been outlined in it.***
2. ***I fully understand that I will be subject to additional fees if my pup is not picked up within the outlined hours and agree to pay in full for any fees I may incur.***
3. ***I hereby release Salem Pup Playhouse and its employees, directors, owners and agents from all liability which my dog(s) may suffer, including specifically, but not without limitation, any injury or damage whatsoever arising from the dog(s) attendance and participation of services.***
4. ***I hereby agree to indemnify and hold harmless Salem Pup Playhouse, it's employees, directors, owners and agents from any and all claims by any member of my family or any other person accompanying me to a function of Salem Pup Playhouse or while attending the premises thereof, as a result of any action by any dog.***
5. ***I hereby represent that my dog(s) is of good health and has not been ill with any known contagious diseases within the past 30 days.***
6. ***I further understand and agree that in admitting my dog(s), Salem Pup Playhouse has relied on my representation that my dog(s) is in good health and has not harmed, shown aggression or threatening behavior towards any other person or any other dog.***
7. ***I further understand and agree that Salem Pup Playhouse and their caregivers will not be held liable for any problems that might develop with my dog(s)***

including, but not limited to sickness, disease, injury, running away and death, provided that reasonable care and precautions are followed.

- 8. I understand and agree that any problem that develops with my dog(s) will be treated as deemed best by Salem Pup Playhouse at their sole discretion and that I assume full financial responsibility for all expenses incurred.***
- 9. Salem Pup Playhouse reserves the right to permanently remove a dog from care at any time to ensure the safety of other dogs as well as staff.***

I understand that the rules above apply to any dog(s) of mine attending Daycare or Boarding at Salem Pup Playhouse.

Print Name_____ ***Signature***_____

Date_____

Photo Media Consent

Here at The Playhouse, we love to show off all the fun we have and the friends we make along the way. We would like your consent to post pictures and video of your pup.

I (the undersigned client) hereby authorize Salem Pup Playhouse the right to make and use any photos and videos while attending daycare or boarding to be used in and/or for any lawful purpose, including use in social media, the website and marketing materials. This authorization shall continue indefinitely, unless I otherwise revoke this authorization in writing. I agree to this without being compensated and without right to any royalties resulting from the use of my pet's photo

Pets Name_____ **Owners Name**_____

Date_____